



WE ARE
HIRING



GENERAL MANGER

Baoase Curaçao is one of the Caribbean's most exclusive family-owned operated boutique resorts, renowned for its ultra-luxury hospitality, award-winning culinary concepts, and highly personalized guest experiences. As Baoase continues to build on its success, we are seeking an exceptional General Manager who is far more than a strong hotel operator. This role requires an experienced hospitality leader who understands the unique dynamics of an owner-operated luxury boutique resort and has a proven track record within ultra-luxury hospitality.

The ideal candidate combines strategic leadership with operational excellence. You know how to inspire people, develop strong leadership teams, and translate vision into execution. You understand the expectations of high-net-worth individuals and international luxury travellers and know how to consistently deliver an exceptional guest experience while creating a culture where people thrive and perform at their best.

You are a highly visible, hands-on leader who thrives in an entrepreneurial environment, is comfortable working closely with ownership, and enjoys being actively involved in the business while empowering your leadership team to succeed.



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Key Responsibilities

- Lead the overall daily operations of the resort, ensuring seamless collaboration between all departments and maintaining the highest standards of luxury hospitality.
- Inspire, mentor, and develop the Executive Team and department heads, fostering a culture of accountability, teamwork, and continuous improvement.
- Deliver exceptional guest experiences by ensuring personalized service, operational excellence, and consistent adherence to Baoase standards.
- Translate the resort's strategic objectives into clear operational priorities, ensuring successful execution across all departments.
- Monitor financial performance, including budgets, payroll, operational costs, and profitability, while identifying opportunities to improve efficiency and results.
- Collaborate closely with the owners, Management Team, and HR on business development, recruitment, talent development, succession planning, and employee engagement.
- Ensure the consistent implementation of policies, procedures, and quality standards while driving continuous improvement throughout the resort.
- Build strong relationships with guests, suppliers, business partners, and the local community, maintaining a visible, hands-on leadership presence across the property.



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Knowledge & Experience

The successful candidate brings:

- Demonstrated General Management experience within luxury hospitality.
- Experience within both internationally branded luxury hotels and family-owned or owner-operated boutique resorts.
- Experience within the Caribbean hospitality industry is a strong advantage.
- Broad operational experience across luxury resort operations, with a solid understanding of all hotel disciplines.
- Proven experience serving high-net-worth individuals, VIPs, celebrities, and international luxury travellers.
- Strong commercial awareness combined with financial and HR management experience.
- Proven experience leading and developing high-performing leadership teams.
- A hands-on leadership style with the flexibility and entrepreneurial mindset required within an owner-operated organization.
- Outstanding communication and leadership skills.
- Fluency in English.