



WE ARE  
HIRING



## MAINTENANCE AGENT

*Are you a hands-on problem solver with a passion for creating flawless guest experiences?  
Join our team as a Maintenance Agent at Baoase Luxury Resort and play a vital role in delivering  
the seamless experience our guests expect*

### MAIN ROLE & RESPONSIBILITIES

- Perform inspections and preventive maintenance across guest rooms, villas, and facilities.
- Handle corrective maintenance tasks including electrical, plumbing, carpentry, painting, and HVAC.
- Respond promptly to guest and departmental maintenance requests.
- Maintain tools and equipment in safe, working condition.
- Provide professional and courteous assistance to guests with technical issues.
- Coordinate with Front Office and Housekeeping to minimize guest disturbance during repairs.
- Monitor and report on safety systems to ensure compliance with regulations and resort standards.
- Keep accurate records of inspections, maintenance, and repairs.
- Collaborate with other departments and report major technical issues to supervisors.
- Support resort presentation, landscaping, projects, and event setups when required.

### ESSENTIAL SKILLS & REQUIREMENTS

- Technical diploma or proven experience in maintenance, engineering, or related field.
- Minimum of 2 years' experience in a similar role, ideally in luxury hospitality.
- Knowledge of electrical, plumbing, HVAC, carpentry, and painting.
- Strong problem-solving and troubleshooting skills.
- Hands-on, proactive, and detail-oriented approach to work.
- Professional appearance with a guest-friendly attitude.
- Flexibility to work evenings, weekends, and holidays.
- Fluency in English (Dutch or Papiamentu is an advantage).
- Ability to anticipate needs, act proactively, and maintain discretion.
- Calm, professional demeanor that reflects Baoase's luxury service standards.

To apply, please send your resume (with a picture) and cover letter to [hr@baoase.com](mailto:hr@baoase.com).