



WE ARE
HIRING



F&B DIRECTOR

Are you a visionary leader who thrives on excellence and elevates every guest experience?

As F&B Director, you are the strategic force and operational heartbeat of our Food & Beverage division. You lead with intention, empower your team with purpose, and embody the grace and precision that define Baoase.

From beachfront breakfasts to private fine dining, you orchestrate service with finesse and inspire those around you to exceed expectations at every turn.

At Baoase, “impossible” is not in our vocabulary — and neither is it in yours. You lead with confidence, think in solutions, and create moments that feel effortless, yet unforgettable.

ABOUT BAOASE LUXURY RESORT

Nestled on the idyllic island of Curaçao, Baoase Luxury Resort is an icon of exclusivity, refinement, and personalized service. With 23 private accommodations, a pristine private beach, award-winning gastronomy, and a reputation for intuitive hospitality, Baoase has become one of the most distinguished resorts in the Caribbean.

In 2025, Baoase was voted the #1 Resort in the Caribbean and #25 Hotel Worldwide by Travel + Leisure, a testament to our unwavering dedication to excellence.

To apply, please send your resume and cover letter to hr@baoase.com.

MAIN ROLE & RESPONSIBILITIES

- Lead and inspire all F&B departments, ensuring smooth daily operations
- Coach and develop supervisors and team members
- Maintain high standards of appearance, cleanliness, and service
- Act as a visible host during service; handle guest feedback with professionalism
- Oversee financial accuracy, including POS checks (Untill) and room charge allocations
- Manage reservations and guest flow via SevenRooms
- Conduct operational quality checks across all outlets
- Ensure effective communication and follow-up on handovers
- Lead weekly F&B management meetings
- Optimize guest experience, service levels, and operational processes
- Oversee weddings, private dining, and high-end events
- Coordinate purchasing and inventory with the Purchasing team
- Uphold hygiene, service, and presentation standards
- Support marketing and guest experience initiatives

ESSENTIAL SKILLS & REQUIREMENTS

- Bachelor-level thinking and working proficiency (HBO level)
- Minimum of 5 years' experience in high-end F&B leadership roles
- Charismatic and confident communicator
- Strong financial acumen and experience with reporting
- Solution-oriented, calm under pressure, and guest-focused
- Professional appearance, decisive, and adaptable
- Natural leader who leads by example and inspires others
- Experience with systems such as Untill and SevenRooms
- Languages: Fluent in Dutch and English; Spanish is a plus

PERSONAL QUALITIES

- A “feet in the sand, world-class in execution” mindset
- Creative, strategic, and solution-oriented in every situation
- Resilient under pressure in a fast-paced, top-level service environment
- Proactive, independent, and always hands-on
- Leads and inspires through example
- Willing to go the extra mile — service is in your DNA

REPORTS TO

Executive Team

DIRECT REPORTS

- Restaurant Manager
- Supervisors of all F&B departments
- Sommelier
- Purchasing Supervisor
- F&B Office Coordinator
- Executive Chef

DEPARTMENTS UNDER DIRECT LEADERSHIP

- Breakfast Restaurant Team
- Lunch Restaurant Team
- Dinner Restaurant Team
- Sunset Deck Team
- Bar Team
- Personal Servers Team
- Beach Butlers Team
- Purchasing Team
- F&B Office Team
- Kitchen Team
- Bida Beach Team

MEETINGS & REPORTING

Daily

- Stand-up meeting with hotel departments (09:30)
- Briefings with Lunch, Dinner, Beach team, F&B Office, Purchasing, and Bida Beach
- One-on-one check-ins with Restaurant Manager and Supervisors

Weekly

- Arrival Meeting (Thursdays at 11:00, input via F&B Leadership App)
- Management Get-Together (Wednesdays at 17:30)
- Strategic alignment with Hotel Manager
- Coordination meetings with Executive Chef and Kitchen Chefs
- Reporting updates to the Hotel Manager or René

Monthly

- Bi-monthly Operations Meetings
- HR introductions for new team members
- Resort Management Meeting

Quarterly

- Strategic meetings with Supervisors & Department Heads
- Strategic & Financial review meetings

*At Baoase, we don't just serve — we create unforgettable moments.
We invite you to become part of a passionate team that delivers world-
class service with heart, vision, and integrity.*

*Apply now and bring your leadership to a place where excellence is the
standard.*

