

CURAÇAO'S IMMIGRATION CARD GOES DIGITAL!



CURAÇAO'S IMMIGRATION CARD WILL BE DIGITAL ONLY STARTING OCTOBER 1, 2019.

FREQUENTLY ASKED QUESTIONS

What is the Digital Immigration Card and who is required to fill it out?

The Digital Immigration Card is a mandatory form for all visitors to clear immigration in Curaçao. The card can only be filled out online. Once completed, you will have the option to receive your submitted information as a downloadable PDF document or as a confirmation email with the PDF attached. Once you arrive in Curaçao, you must be able to provide the submitted form either digitally or as a printout.

Who is considered a visitor?

A visitor is a person staying at least 1 night and maximum of 90 nights in Curaçao for leisure, business and/or family matters. During their stay, a visitor does not perform work against pay / reward for a local resident or a legal entity established in Curaçao. The total number of days a person can stay in Curaçao as a visitor cannot exceed 180 days per calendar year.

What are the steps to filling in the Digital Immigration Card?

First go to dicardcuracao.com and fill out all required personal information fields as shown in your passport. Then, fill out all required travel information. Finally, save the Digital Immigration Card and download the form and/or check your email for a copy of the Digital Immigration Card form.

What is the difference between the traditional Embarkation and Disembarkation card & the new Digital Immigration Card?

The traditional Embarkation and Disembarkation card is a physical card that is handed out during the flight to Curaçao, while the Digital Immigration Card is the digital version that can be accessed at dicardcuracao.com. As of October 1st, the traditional Embarkation and Disembarkation card will no longer be available.

What are the benefits of the Digital Immigration Card?

Visitors are able to complete the Digital Immigration Card prior to their trip to Curaçao from the comfort of their homes or at the airport.

I am a frequent visitor to Curaçao; can I complete multiple Digital Immigration Cards for my future trips?

For future trips to Curaçao, you must update your existing Digital Immigration Card to match your new travel information. You can do this by selecting the "edit your submitted Digital Immigration Card" button on dicardcuracao.com.



FREQUENTLY ASKED QUESTIONS

How can I update my submitted Digital Immigration Card information?

Go to dicardcuracao.com and select the “edit your submitted Digital Immigration Card” button. Fill out the four required fields asked in order to make the changes. Make sure you use the same information you filled out the first time.

I have made a mistake while filling out my Digital Immigration Card. What should I do?

You should select the “edit your submitted Digital Immigration Card” button on dicardcuracao.com. Fill out the four required fields in the same way you filled these out the first time. Once you have access to the form, correct your mistake and save the card. You can choose to download the PDF document immediately from the website or from the confirmation email.

Should I apply again if I missed my flight or if it was canceled?

No, the card submitted will remain active for at least 1 day of your initial arrival date. The Immigration officers in Curaçao will update your travel date and flight number on the actual arrival date with its corresponding flight number.

How long is my Digital Immigration Card registry valid?

The Digital Immigration Card is valid from the moment the registry is completed to the moment the flight mentioned in the registry has arrived in Curaçao and the visitor has been granted permission to enter Curaçao. For the next trip to Curaçao, you must retrieve your previously submitted Digital Immigration Card and make the necessary edits to add your new travel information.

I will be in transit while in Curaçao. Do I have to fill out the Digital Immigration Card?

Visitors who are in transit and need to check-in again with a different carrier are required to fill out the Digital Immigration Card.

I have more than one passport. Can I enter Curaçao with a passport that I have not used when applying online?

No, the passport submitted on the Digital Immigration Card form must match the passport you are traveling with.

I am traveling in a group/with my family. Can I apply for all travelers at once?

No, the Digital Immigration Card is per person and thus each passenger is required to fill out a Digital Immigration Card.

Is the Digital Immigration Card required for children as well?

Yes, the Digital Immigration Card is required per person and per trip. Parents / Guardians are asked to fill out their own email address for the children traveling with them.

Can I still register my Digital Immigration Card within 24 hours before departure?

Yes, you will be able to fill out the Digital Immigration Card up to one hour prior to arrival in Curaçao.

Why do I need a valid Digital Immigration Card to travel to Curaçao?

The Digital Immigration Card is a mandatory form for all visitors to clear immigration in Curaçao.

Can I make use of the eGates at Curaçao International Airport?

Visitors 18 years and older with Canadian, European and US nationality holding a valid passport with a chip can pass through the eGates. You must fill out the Digital Immigration Card to pass the eGates. Families traveling with children younger than 18 years are directed to the Immigration officer queue upon arrival in Curacao.

Does the Digital Immigration Card program guarantee my automatic admission to Curaçao?

No. The final authorization for admission is dependent on the immigration officer who has the authority to grant or refuse admission.

ANY OTHER QUESTIONS?

Kindly submit your question to dicardsupport@curacao.com. We will assist you within 24 hours.